

LIMITED WARRANTY

Rinnai Water Heater

Warranty031705COMM-V1

WHAT IS COVERED?

This Warranty covers any defects in materials or workmanship when the product is installed and operated according to Rinnai written installation instructions, subject to the terms within this limited warranty document. This Warranty applies only to products that are installed by a state qualified or licensed contractor. Improper installation may void this Warranty. Rinnai strongly suggests that you use an installer who has attended a Rinnai product knowledge class before installing this water heater. This Warranty extends to the original purchaser and subsequent owners, but only while the product remains at the site of the original installation. This Warranty only extends through the first installation of the product and terminates if the product is moved or reinstalled at a new location.

HOW LONG DOES COVERAGE LAST?

Item	Period of Coverage	
	Commercial	Residential
Heat Exchanger	5 Years*	10 Years*
All other Parts and Components	5 Years*	5 Years*
Reasonable Labor	1 Year	

*Important

Period of coverage is 3 years from date of purchase when used as a circulating water heater within a hot water circulation loop, when the water heater is in series with a circulation system and all circulating water flows through the water heater.

WHAT WILL RINNAI DO?

Rinnai will repair or replace the product or any part or component that is defective in materials or workmanship, except as set forth below: Rinnai will pay reasonable labor and shipping costs to repair the product. All repairs must be performed using genuine Rinnai parts. All repairs or replacements must be performed by an individual or servicing company that is properly trained, state qualified or licensed to do this type of repair.

Replacement of the product or replacement of the heat exchanger may be authorized by Rinnai only. Rinnai does not authorize any person or company to assume for it any obligation or liability in connection with the replacement of a product or heat exchanger. If Rinnai determines that repair of a product is not possible, Rinnai will replace the product with a comparable product, at Rinnai's discretion. If a component or product returned to Rinnai is found to be free of defects in material or workmanship, or damaged by improper installation or damaged during return shipping, the warranty claim for product, parts and labor may be denied.

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HOW DO I GET SERVICE?

Simply contact a Rinnai authorized Dealer or Installer for the repair of products under this Warranty. **Failure to use a Rinnai authorized Dealer or Installer to provide repair service may void the Warranty.** For the name of the qualified Service Dealer or Installer nearest you, please contact the company that installed the water heater, or;

- Your local HVAC/plumbing dealer, gas service technician or place of purchase
- Visit the Rinnai website www.rinnai.us
- Call Rinnai at 1-800-621-9419 or write to Rinnai, 103 International Drive, Peachtree City, Georgia 30269

Proof of purchase is required to obtain warranty service. You can show proof of purchase with a dated sales receipt, by completing and mailing the enclosed Warranty registration card within 30 days of purchasing the product or by registering online at www.rinnai.us. Please complete the Warranty registration either online or mail it to Rinnai at the address shown on the card.

Receipt of warranty registration by Rinnai will constitute proof-of-purchase for this product. However, Warranty registration is not necessary in order to validate this Warranty.

WHAT IS NOT COVERED?

This Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, acts of God, improper installation, improper maintenance or service, inadequate water quality, scale buildup, freeze damage or for any other causes other than defects in materials or workmanship. This warranty does not apply to any product whose serial number or manufacture date has been defaced. This Warranty does not cover any product when used as a pool or spa heater. (See Water Quality in Care & Lime Section.)

Rinnai is not liable for any special, incidental, indirect or consequential damages that may arise, including damage to person or property, loss of use, failure to install drain pan under unit, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

LIMITATION ON IMPLIED WARRANTIES

Any implied warranties of merchantability and fitness arising under state law are limited in duration to the period of coverage provided by this limited Warranty, unless the period provided by state law is less. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.